

Powering global connections

CORPORATE OVERVIEW

Updated Jan. 2024



Our mission

FedEx Corporation will produce superior financial returns for its shareowners by providing high-value-added logistics, transportation, and related business services through focused operating companies. Customer requirements will be met in the highest quality manner appropriate to each market segment served. FedEx will strive to develop mutually rewarding relationships with its team members, partners, and suppliers. Safety will be the first consideration in all operations. Corporate activities will be conducted to the highest ethical and professional standards.



Strength in numbers



719

Aircraft

>220

Countries and
territories
served

>500M

Daily tracking
requests

>500K

Employees

~5K

Operating
facilities

~15M

Shipments per
business day
(avg. daily vol.)

>210K

Motorized vehicles

We connect people and possibilities around the world.



1973

FedEx begins operations

1977

FedEx successfully lobbies for unrestricted routes

1981

FedEx opens SuperHub in Memphis

1989

FedEx acquires Flying Tigers

1994

FedEx launches fedex.com and offers first package-status tracking

1998

FedEx acquires Caliber System, Inc.

2004

FedEx acquires Kinko's and Parcel Direct

2013

FedEx launches FedEx Delivery Manager®

2014

FedEx acquires Bongo International and GENCO

2016

FedEx acquires TNT Express



One vision One team



- Brings FedEx Express, FedEx Ground, and FedEx Services together as one FedEx
- Improves how we deliver for our customers
 - Enables faster decision making
 - Removes redundancies and multi-opco inefficiencies
 - Increases consistency in customer experiences



Network 2.0

Our interoperable network

A multi-year initiative



Streamlines pickup and delivery, simplifies the experience



Reduces linehaul miles, improves speed and service



Consolidates sort facilities, reduces handoffs, and improves speed and service



Increases visibility and insights with common technology

Our leadership



Raj Subramaniam
President and
CEO
FedEx Corporation



John W. Dietrich
EVP, CFO
FedEx Corporation



Jill Brannon
EVP, Chief Sales
Officer
FedEx Corporation



Sriram Krishnasamy
EVP, Chief
Transformation Officer
FedEx Corporation
and CEO FedEx
Dataworks



Robert B. Carter
EVP, CIO
FedEx Corporation
Co-President and
Co-CEO
FedEx Services



Mark R. Allen
EVP, General Counsel
and Secretary
FedEx Corporation



Tracy Brightman
EVP, Chief People
Officer
FedEx Corporation



Rebecca Yeung
CVP, Operations
Science and
Advanced
Technology
FedEx Corporation



Brie Carere
EVP, Chief
Customer Officer
FedEx Corporation
Co-President and
Co-CEO
FedEx Services



Lance Moll
President and CEO
FedEx Freight



Richard W. Smith
President and CEO
FedEx Express
Airline and
International



Scott Ray
President
FedEx Ground



John A. Smith
President and CEO
FedEx Express
US and Canada
Ground Operations



Brian Philips
EVP, Chief Marketing
and Communications
Officer, and
President of FedEx
Office



Patrick Moebel
President and CEO
FedEx Logistics

Board of directors



Frederick W. Smith
Founder, Executive
Chairman of FedEx
Corporation and Chairman
of the Board



Raj Subramaniam
President and Chief
Executive Officer
FedEx Corporation



Joshua Cooper Ramo
Chairman and Chief
Executive Officer
Sornay, LLC



Susan C. Schwab
Professor Emerita
University of Maryland
School of Public Policy



Stephen E. Gorman
Former Chief Executive
Officer
Air Methods
Corporation



Fred Perpall
Chief Executive Officer
The Beck Group



Paul S. Walsh
Executive Chairman
McLaren Group
Limited



Silvia Davila
Regional President,
Latin America,
Danone S.A.



Nancy A. Norton
Retired Vice Admiral
U.S. Navy



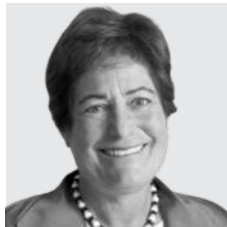
Marvin R. Ellison
Chairman, President
and Chief Executive
Officer
Lowe's Companies,
Inc.



Susan Patricia Griffith
President and Chief
Executive Officer
The Progressive
Corporation



David P. Steiner
Former Chief
Executive Officer
Waste Management,
Inc.



Amy Lane
Former Managing
Director and Group
Leader, Global Retailing
Investment Banking Group
Merrill Lynch & Co., Inc.



R. Brad Martin
Chairman
RBM Ventures

Our portfolio of services



The largest express transportation company in the world.



Cost-effective business and residential package shipping.



Priority and economy less-than-truckload (LTL) freight shipping.



Marketing, sales, IT, and customer service solutions for customers.



Global transportation, supply chain, trade/customs, and e-commerce solutions.



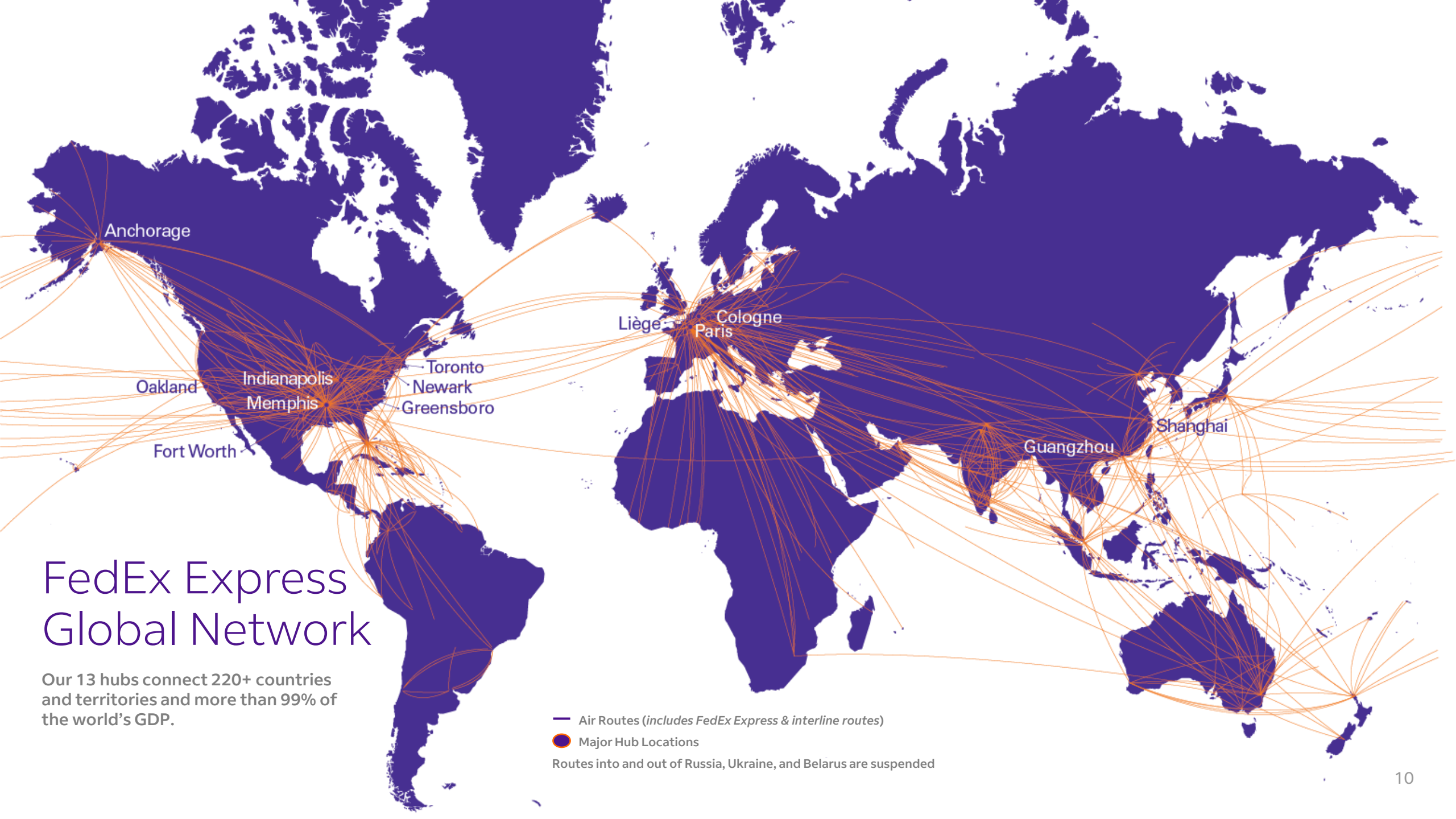
Print and copy services, shipping pickup and delivery, and same-day courier service.



Data-driven solutions that optimize operations, digitize supply chains, and enable FedEx to move up the e-commerce value chain.

FedEx Express Global Network

Our 13 hubs connect 220+ countries and territories and more than 99% of the world's GDP.





FedEx Express

connects the world with time-definite air-ground services. The world's largest cargo airline and express transportation company covers every U.S. street address and services more than 220 countries and territories. Our global network provides time-sensitive, air-ground express service through more than 650 airports worldwide.

>650
Airports

>235K
Employees

719
Aircraft*

>78K
Motorized vehicles

>5.5M
Packages moved
(Avg. daily vol.**)

>20M
Pounds of freight
moved
(Avg. daily vol.**)

*Gross available aircraft includes parked

**Avg. Daily Vol. information for second quarter fiscal 2024 YTD

FedEx Ground

offers fast, economical delivery
in the U.S. and Canada and is faster to
more locations than UPS Ground in the U.S.

>700

Facilities

>200K

Employees

>100K

Motorized vehicles

>9M

Packages moved
(Avg. daily vol.*)

*Avg. Daily Vol. information for second quarter fiscal 2024 YTD





FedEx Freight

simplifies LTL shipping in the U.S., Canada, Mexico, Puerto Rico, and U.S. Virgin Islands.

~370

Facilities

>40K

Employees

~30K

Motorized vehicles

>96K

Shipments
(Avg. daily vol.*)

*Avg. Daily Vol. information for second quarter fiscal 2024 YTD

FedEx Services

team members coordinate sales, marketing, communications, information technology, and customer service support for the FedEx global brand.

>14K

Employees

Innovative solutions

- FedEx Delivery Manager®
- SenseAware®, a FedEx innovation
- Picture Proof of Delivery
- Estimated Delivery Time Window





FedEx Logistics

connects supply chains globally through a logistics solutions organization.

- Air and Ocean Cargo Networks
- Customs Brokerage and Trade Solutions
- Supply Chain Services

34

Countries and territories served

~20K

Employees

3.2M

Customs brokerage transactions annually in North America*

*For FY 2024

FedEx Office

makes shipping and printing convenient.

>2K

Locations

>12K

Employees

Services provided

- Pack and ship
- Copy and print
- Large-format printing
- Signs and graphics





FedEx Dataworks

applies the powerful data insights generated by the FedEx network to build digital solutions that optimize operations, digitize supply chains, and move up the ecommerce value chain.

>500

Employees

Innovative solutions

- FedEx® Sustainability Insights
- FedEx Surround
- ShopRunner by FedEx

FedEx and e-commerce

E-commerce is a fundamental part of retailing today and has profoundly changed how consumers make purchases. We continue to explore innovative alternatives to help customers deliver.

Our services go beyond shipping

- Seamless online shopping experience with ShopRunner
- Website and marketplace integration
- Flexible delivery options including weekends
- Picture Proof of Delivery (PPOD)
- Nationwide network of retail locations
- FedEx Extra Hours at eligible retailers
- Customized, reliable packaging
- Simplified returns
- E-commerce education and marketing tools
- Access to international markets
- E-commerce fulfillment



Our retail footprint

We offer a range of options, from full-service printing, pack and ship, and hold services at FedEx Office locations, to quick drop-off points.

Our 50,000+ locations for U.S. consumers include

- FedEx drop-off and pickup available in thousands of locations including Walgreens, Dollar General, and Albertsons
- FedEx ShipSite at Office Depot / OfficeMax locations
- FedEx Ship Center® and FedEx Authorized ShipCenter® locations
- Thousands of FedEx® Drop Box locations



A blue industrial robotic arm is shown in a factory setting, equipped with multiple green, gear-like grippers. The arm is positioned over a metal grid floor. A semi-transparent purple and orange gradient box is overlaid on the right side of the image, containing text.

The next wave of technology & innovation

- Robotics
- Blockchain
- Drones
- Automation
- Multi-year collaboration with Microsoft

Priority Earth

“We have a responsibility to take bold action in addressing climate challenges. This goal builds on our longstanding commitment to sustainability throughout our operations, while at the same time investing in long-term, transformational solutions for FedEx and our entire industry.”

Founder and Executive Chairman Frederick W. Smith



Sustainability | Key steps to our goal of global carbon neutral operations by 2040:

Vehicle Electrification



Sustainable Fuels



Fuel Conservation and Aircraft Modernization



Natural Carbon Sequestration



Efficient Facilities



Sustainable Customer Solutions



Learn more at [fedex.com/sustainability](https://www.fedex.com/sustainability)

FedEx Cares – Our commitment to make the world a better place

- At FedEx, we believe that we have a responsibility to deliver more than packages – we also deliver good in the world. FedEx Cares is how we carry out our responsibility to the communities where we live and operate. We do this through cash contributions, in-kind shipping, and team member volunteerism.
- Strategic Areas of Focus
 - Global entrepreneurship
 - Sustainable logistics
 - Delivering for good
 - Diversity, Equity, and Inclusion

Learn more at fedexcares.com

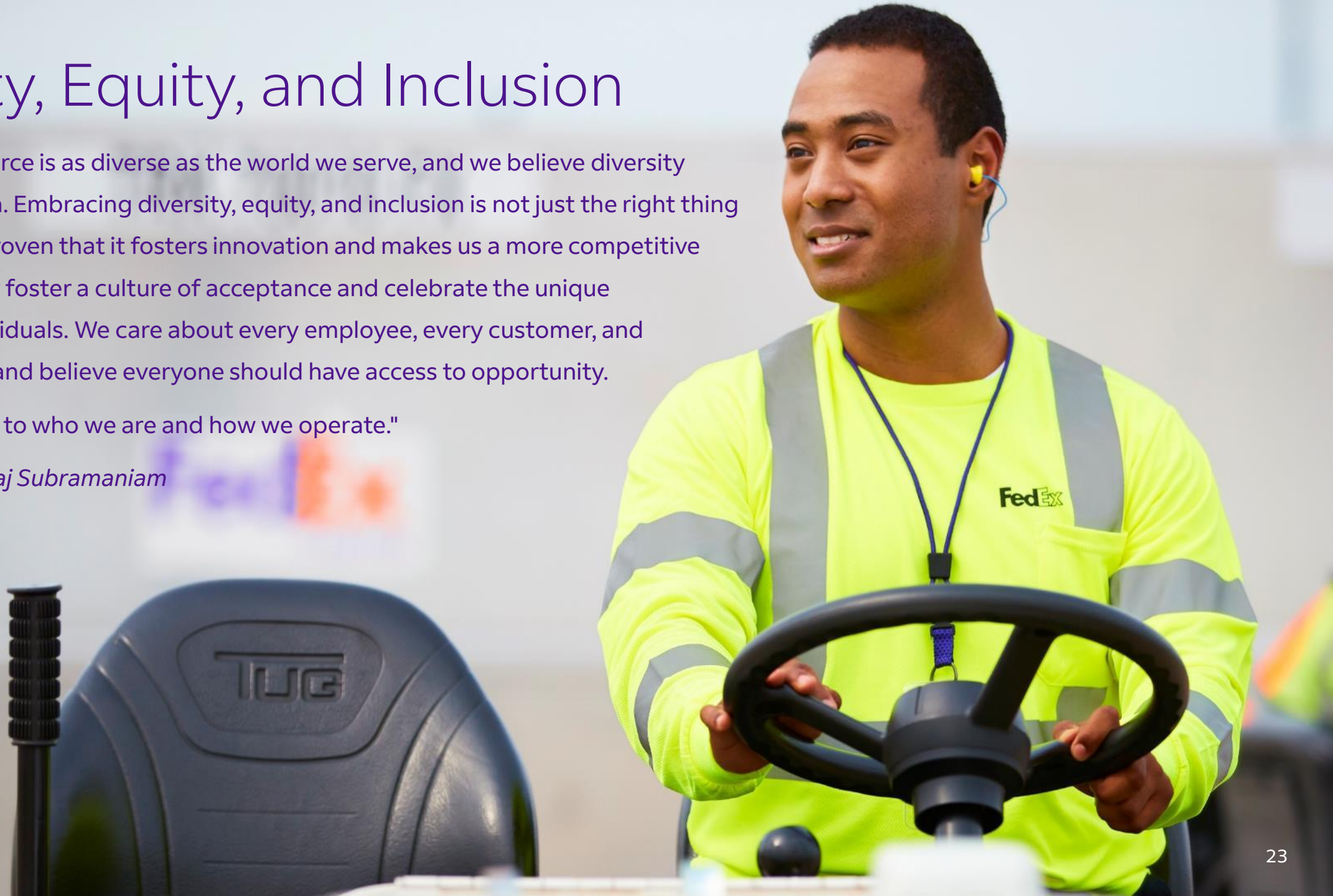


Diversity, Equity, and Inclusion

"At FedEx, our workforce is as diverse as the world we serve, and we believe diversity translates to strength. Embracing diversity, equity, and inclusion is not just the right thing to do; we also have proven that it fosters innovation and makes us a more competitive company. We actively foster a culture of acceptance and celebrate the unique contributions of individuals. We care about every employee, every customer, and community member and believe everyone should have access to opportunity.

These values are core to who we are and how we operate."

-President and CEO Raj Subramaniam



FedEx is consistently named among the world's most valuable and admired brands.

2023 Ethisphere

One of the “World’s Most Ethical Companies”

2023 Axios Harris Poll 100

Best Reputation “The 100 Most Visible Companies in US

2023 Women’s Choice

Awards “Best Companies to Work For”

2023 Black Enterprise

“Best Companies for Diversity, Equity & Inclusion”

2023 FORTUNE

No. 18 “World’s Most Admired Companies”

2023 FORTUNE

One of the “Blue Ribbon Companies” 4-Annually

2023 Morning Consult

One of the “Most Trusted Brands”

2023 Military Times

“Best for Vets Employers”

2023 LinkedIn

One of the “Top Companies” to Grow Your Career in US

2023 Kantar Brandz

One of the “Most Valuable Global Brands”

2023 Forbes

One of the “World’s Best Employers”

2023 Brand Finance

Brandirectory “Top 100 Global Brands”

2023 Forbes

One of “Americas Best Large Employers”

2023 FreightWaves

#1 Among the “Top 500 For-Hire Carriers”

2023 Interbrand

One of the “Best Global Brands”

2023 National Business

Inclusion Consortium “Best of the Best Corporations - Inclusion”



Our PSP culture values reflect who we are and empower us to deliver great results. With one FedEx culture, we:

- Take care of each other
- Commit to do good
- Own outstanding
- Drive business results
- Create what's next

Our culture informs

How we think and behave

People-Service-Profit (PSP)
is the way we run our business.

How we work

Quality Driven Management (QDM) helps us
do our best work and empowers continuous
improvement. Learn more at
fedex.com/QDM.

What we deliver

The Purple Promise, “I will make every
FedEx experience outstanding,”
brings PSP to life.





FedEx. Where now meets next.

Certain statements herein may be considered forward-looking statements. Such statements are subject to risks, uncertainties, and other factors discussed in FedEx Corp.'s and its subsidiaries' press releases and FedEx Corp.'s filings with the Securities and Exchange Commission.