

Powering global connections

CORPORATE OVERVIEW

Updated Aug. 2023



Our mission

FedEx Corporation will produce superior financial returns for its shareowners by providing high-value-added logistics, transportation, and related business services through focused operating companies. Customer requirements will be met in the highest quality manner appropriate to each market segment served. FedEx will strive to develop mutually rewarding relationships with its team members, partners, and suppliers. Safety will be the first consideration in all operations. Corporate activities will be conducted to the highest ethical and professional standards.



Strength in numbers



700

Aircraft

>220

Countries and
territories
served

>500M

Daily tracking
requests

~530K

Employees

>5K

Operating
facilities

~15M

Shipments per
business day
(avg. daily vol.)

>210K

Motorized vehicles

We connect people and possibilities around the world.



1973

FedEx begins operations

1977

FedEx successfully lobbies for unrestricted routes

1981

FedEx opens SuperHub in Memphis

1989

FedEx acquires Flying Tigers

1994

FedEx launches fedex.com and offers first package-status tracking

1998

FedEx acquires Caliber System, Inc.

2004

FedEx acquires Kinko's and Parcel Direct

2013

FedEx launches FedEx Delivery Manager®

2014

FedEx acquires Bongo International and GENCO

2016

FedEx acquires TNT Express



One vision One team



- Brings the opcos together as one FedEx
- Improves how we deliver for our customers
 - Enables faster decision making
 - Removes redundancies and multi-opco inefficiencies
 - Increases consistency in customer experiences



Network 2.0

Our interoperable network

A multi-year initiative



Streamlines
pickup & delivery
simplifies the
experience



Reduces linehaul
miles improves
speed and service



Consolidates sort
facilities reduces
handoffs and
improves speed
and service



Increases visibility
and insights with
common technology

- Streamlines and simplifies the pickup and delivery experience
- Improves speed and services with fewer handoffs and operational touchpoints
- Increases customer visibility and insights through a common technology platform

Our leadership



Raj Subramaniam
President and
CEO
FedEx Corporation



John W. Dietrich
EVP, CFO
FedEx Corporation



Jill Brannon
EVP, Chief Sales
Officer
FedEx Corporation



Sriram Krishnasamy
EVP, Chief
Transformation Officer
FedEx Corporation
President and CEO
FedEx Dataworks



Robert B. Carter
EVP, CIO
FedEx Corporation
Co-President and
Co-CEO
FedEx Services



Mark R. Allen
EVP, General Counsel
and Secretary
FedEx Corporation



Tracy Brightman
CVP, Chief People
Officer
FedEx Corporation



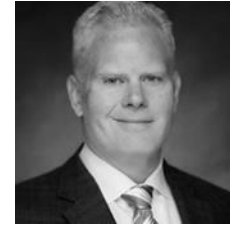
Rebecca Yeung
CVP, Operations
Science and
Advanced
Technology
FedEx Corporation



Brie Carere
EVP, Chief
Customer Officer
FedEx Corporation
Co-President and
Co-CEO
FedEx Services



Lance Moll
President and CEO
FedEx Freight



Richard W. Smith
President and
CEO
FedEx Express



John A. Smith
President and CEO
FedEx Ground



Brian Philips
President and CEO
FedEx Office

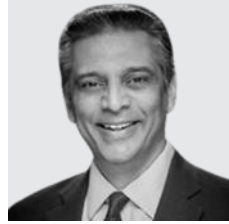


Patrick Moebel
President and CEO
FedEx Logistics

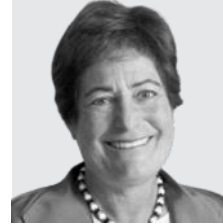
Board of directors



Frederick W. Smith
Founder and Executive
Chairman of the Board
FedEx Corporation



Raj Subramaniam
President and Chief
Executive Officer
FedEx Corporation



Amy Lane
Former Managing
Director and Group
Leader, Global
Retailing Investment
Banking Group
Merrill Lynch & Co.,
Inc.



R. Brad Martin
Chairman
RBM Ventures



Stephen E. Gorman
Former Chief Executive
Officer
Air Methods
Corporation



Kimberly A. Jabal
Former Chief Financial
Officer
Unity Technologies



Joshua Cooper Ramo
Chairman and Chief
Executive Officer
Sornay, LLC



Susan C. Schwab
Professor Emerita
University of Maryland
School of Public Policy



Nancy A. Norton
Retired Vice Admiral
U.S. Navy



Fred Perpall
Chief Executive Officer
The Beck Group



Paul S. Walsh
Executive Chairman
McLaren Group
Limited



David P. Steiner
Former Chief
Executive Officer
Waste Management,
Inc.



Marvin R. Ellison
Chairman, President
and Chief Executive
Officer
Lowe's Companies,
Inc.



Susan Patricia Griffith
President and Chief
Executive Officer
The Progressive
Corporation

Our portfolio of services



The largest express transportation company in the world.



Cost-effective business and residential package shipping.



Priority and economy less-than-truckload (LTL) freight shipping.



Marketing, sales, IT, and customer service solutions for customers.



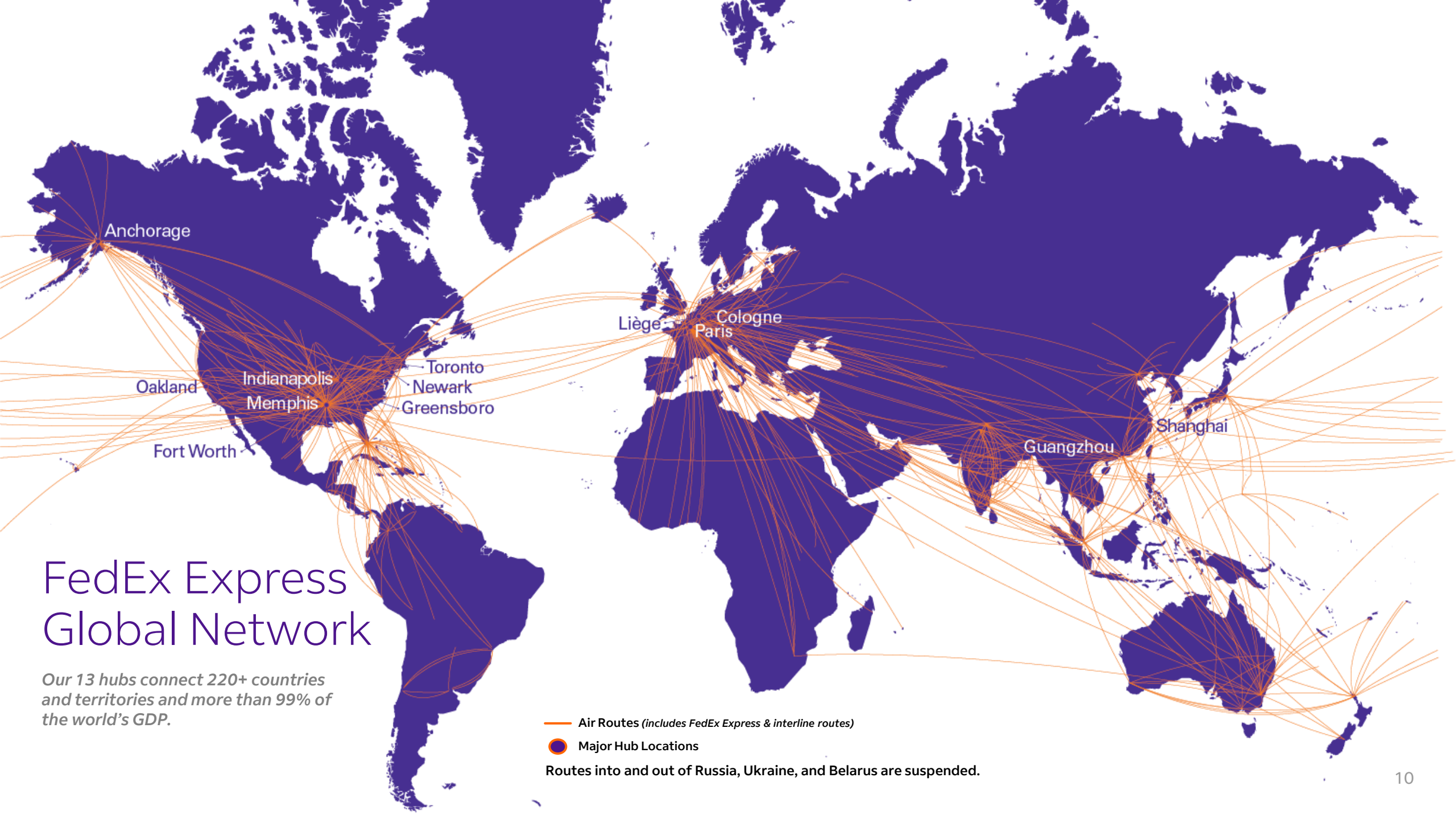
Global transportation, supply chain, trade/customs, and e-commerce solutions.



Print and copy services, shipping pickup and delivery, and same-day courier service.



Data-driven solutions that optimize operations, digitize supply chains, and enable FedEx to move up the e-commerce value chain.



FedEx Express Global Network

Our 13 hubs connect 220+ countries and territories and more than 99% of the world's GDP.

- Air Routes (includes FedEx Express & interline routes)
- Major Hub Locations

Routes into and out of Russia, Ukraine, and Belarus are suspended.



FedEx Express

connects the world with time-definite air-ground services. The world's largest cargo airline and express transportation company covers every U.S. street address and services more than 220 countries and territories. Our global network provides time-sensitive, air-ground express service through more than 650 airports worldwide.

>650
Airports

>240K
Employees

700
Aircraft*

>82K
Motorized vehicles

>5.5M
Packages moved
(Avg. daily vol.**)

>23M
Pounds of freight
moved
(Avg. daily vol.**)

*Gross available aircraft includes parked

**Avg. Daily Vol. information for fiscal 2023

FedEx Ground

offers fast, economical delivery
in the U.S. and Canada and is faster to
more locations than UPS Ground in the U.S.

>700

Facilities

>190K

Employees

>100K

Motorized vehicles

>9M

Packages moved
(Avg. daily vol.*)

*Avg. Daily Vol. information for fiscal 2023





FedEx Freight

simplifies LTL shipping in the U.S., Canada, Mexico, Puerto Rico, and U.S. Virgin Islands.

~390

Service centers

>40K

Employees

~30K

Motorized vehicles

~100K

Shipments
(Avg. daily vol.*)

*Avg. Daily Vol. information for fiscal 2023

FedEx Services

team members coordinate sales, marketing, communications, information technology, and customer service support for the FedEx global brand.

>14K

Employees

Innovative solutions

- FedEx Delivery Manager®
- SenseAware®, a FedEx innovation
- Picture Proof of Delivery





FedEx Logistics

connects supply chains globally through a logistics solutions organization.

- Air and Ocean Cargo Networks
- Customs Brokerage and Trade Solutions
- Supply Chain Services

34

Countries and territories served

>21K

Employees

6.3M

Customs brokerage transactions annually in North America*

*For FY 2023

FedEx Office

makes shipping and printing convenient.

>2K

Locations

>12K

Employees

Services provided

- Pack and ship
- Copy and print
- Large-format printing
- Signs and graphics





FedEx Dataworks

applies the powerful data insights generated by the FedEx network to build digital solutions that optimize operations, digitize supply chains, and move up the ecommerce value chain.

>450

Employees

Innovative solutions

- FedEx® Sustainability Insights
- FedEx Surround
- ShopRunner

FedEx and e-commerce

E-commerce is a fundamental part of retailing today and has profoundly changed how consumers make purchases. We continue to explore innovative alternatives to help customers deliver.

Our services go beyond shipping

- Seamless online shopping experience with ShopRunner
- Website and marketplace integration
- Flexible delivery options including weekends
- Picture Proof of Delivery (PPOD)
- Nationwide network of retail locations
- FedEx Extra Hours at eligible retailers
- Customized, reliable packaging
- Simplified returns
- E-commerce education and marketing tools
- Access to international markets
- E-commerce fulfillment



Our retail footprint

We offer a range of options, from full-service printing, pack and ship, and hold services at FedEx Office locations, to quick drop-off points.

Our 50,000+ locations for U.S. consumers include

- FedEx drop-off and pickup available in thousands of locations including Walgreens, Dollar General, and Albertsons
- FedEx ShipSite at Office Depot / OfficeMax locations
- FedEx Ship Center® and FedEx Authorized ShipCenter® locations
- Thousands of FedEx® Drop Box locations



A blue industrial robotic arm is shown in a factory setting, equipped with multiple green, gear-like grippers. The arm is positioned over a metal grid floor. A semi-transparent purple and orange gradient box is overlaid on the right side of the image, containing text.

The next wave of technology & innovation

- Robotics
- Blockchain
- Drones
- Automation
- Multi-year collaboration with Microsoft

Priority Earth

“We have a responsibility to take bold action in addressing climate challenges. This goal builds on our longstanding commitment to sustainability throughout our operations, while at the same time investing in long-term, transformational solutions for FedEx and our entire industry.”

Founder and Executive Chairman Frederick W. Smith



Sustainability | Key steps to our goal of global carbon neutral operations by 2040:

Vehicle Electrification



Sustainable Fuels



Fuel Conservation and Aircraft Modernization



Natural Carbon Sequestration



Efficient Facilities



Sustainable Customer Solutions



Learn more at [fedex.com/sustainability](https://www.fedex.com/sustainability)

FedEx Cares – Our commitment to make the world a better place

- GOAL: We are pleased to announce we exceeded our goal to positively impact 50 million people around the world by our 50th anniversary on April 17, 2023.
- HOW: Skills based and hands-on volunteerism, charitable giving, and in-kind shipping
- Strategic Areas of Focus
 - Global entrepreneurship
 - Sustainable logistics
 - Delivering for good
 - Diversity, Equity, and Inclusion

Learn more at fedexcares.com

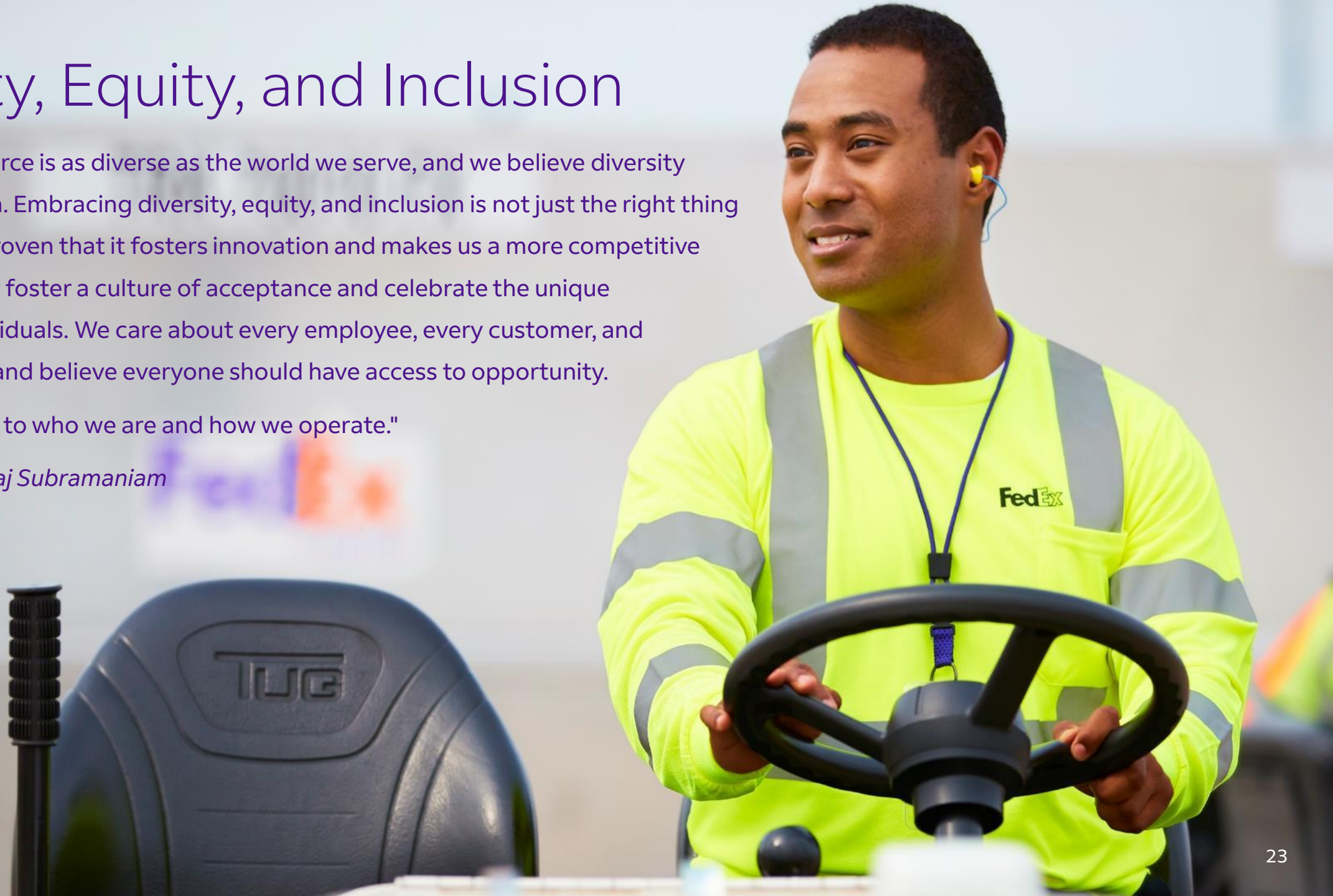


Diversity, Equity, and Inclusion

"At FedEx, our workforce is as diverse as the world we serve, and we believe diversity translates to strength. Embracing diversity, equity, and inclusion is not just the right thing to do; we also have proven that it fosters innovation and makes us a more competitive company. We actively foster a culture of acceptance and celebrate the unique contributions of individuals. We care about every employee, every customer, and community member and believe everyone should have access to opportunity.

These values are core to who we are and how we operate."

-President and CEO Raj Subramaniam



FedEx is consistently named among the world's most valuable and admired brands.

2023 Ethisphere

One of the “World’s Most Ethical Companies”

2023 *Axios Harris Poll* 100

Best Reputation “The 100 Most Visible Companies in US

2023 Women’s Choice

Awards “Best Companies to Work For”

2023 *FORTUNE*

No. 18 “World’s Most Admired Companies”

2023 *FORTUNE*

One of the “Blue Ribbon Companies” 4-Annually

2022 *Forbes*

One of the “World’s Best Large Employers”

2023 *LinkedIn*

One of the “Top Companies” to Grow Your Career in US

2023 *Kantar Brandz*

One of the “Most Valuable Global Brands”

2022 *FORTUNE*

One of the “World’s 25 Best Work Places”

2023 *Forbes*

One of “Americas Best Large Employers”

2023 *FreightWaves*

#1 Among the “Top 500 For-Hire Carriers”

2022 *FORTUNE*

One of the “100 Best Companies to Work For”





Our PSP culture values reflect who we are and empower us to deliver great results. With one FedEx culture, we:

- Take care of each other
- Commit to do good
- Own outstanding
- Drive business results
- Create what's next

Our culture informs

How we think and behave

People-Service-Profit (PSP)
is the way we run our business.

How we work

Quality Driven Management (QDM) helps us
do our best work and empowers continuous
improvement. Learn more at
fedex.com/QDM.

What we deliver

The Purple Promise, “I will make every
FedEx experience outstanding,”
brings PSP to life.





FedEx. Where now meets next.

Certain statements herein may be considered forward-looking statements. Such statements are subject to risks, uncertainties, and other factors discussed in FedEx Corp.'s and its subsidiaries' press releases and FedEx Corp.'s filings with the Securities and Exchange Commission.