Powering global connections

Corporate overview Q3 CY26

Updated November 2026



Our mission

FedEx Corporation will provide high-value-added logistics, transportation, and related end-to-end business services through a fully integrated digital and physical network to ultimately yield superior financial returns for its shareowners. Safety will be the first consideration in all operations. Corporate activities will be conducted to the highest ethical and professional standards. Customer requirements will be met in the highest quality manner appropriate to each market segment served. FedEx will strive to develop mutually rewarding relationships with its team members, partners, and suppliers.



Strength in numbers



~700
Aircraft

>220
Countries and territories served

~ 18M
Shipments per business day (Avg. daily vol.)

>$2T
Commerce moved annually

>450K
Employees

>600M
Daily tracking requests

>4K
Operating facilities

>175K
Motorized vehicles



We connect people and possibilities around the world.

1973
FedEx begins operations

1977
FedEx successfully lobbies for unrestricted routes

1981
FedEx opens SuperHub in Memphis

1989
FedEx acquires Flying Tigers

1994
FedEx launches fedex.com and offers first package-status tracking

1998
FedEx acquires Caliber System, Inc.

2004
FedEx acquires Kinko's and Parcel Direct

2013
FedEx launches FedEx Delivery Manager®

2014
FedEx acquires Bongo International and GENCO

2016
FedEx acquires TNT Express

2024
One FedEx and Network 2.0 rolls out



Our leadership



Raj Subramaniam
President and Chief Executive Officer
FedEx Corporation



Brie A. Carere
Executive Vice President and Chief Customer Officer
FedEx Corporation



Claude F. Russ
Enterprise Vice President, Finance and Interim Chief Financial Officer
FedEx Corporation



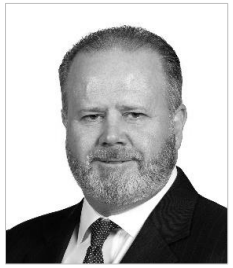
Vishal Talwar
Executive Vice President, Chief Digital and Information Officer
FedEx Corporation, and President of FedEx Dataworks



Gina F. Adams
Executive Vice President, General Counsel and Secretary
FedEx Corporation



Jamere Jackson
Incoming Executive Vice President and Chief Financial Officer
FedEx Corporation



Scott Ray
Chief Operating Officer US and Canada – Elect
Federal Express Corporation



Tracy B. Brightman
Executive Vice President and Chief People Officer
FedEx Corporation



Kawal Preet
Executive Vice President, Chief Planning and Engineering Officer
FedEx Corporation



Richard W. Smith
Chief Operating Officer International and Chief Executive Officer Airline
Federal Express Corporation

Board of directors



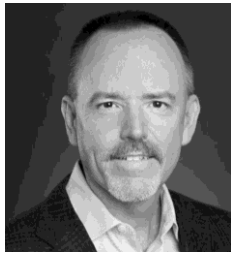
R. Brad Martin
Executive Chairman and Chairman of the Board of FedEx Corporation



Katherine M. Boyle
Partner
Andreessen Horowitz



Susan C. Schwab
Professor Emerita
University of Maryland School of Public Policy



Mark A. Edmunds
Former Partner and Vice Chairman
Deloitte LLP



Nancy A. Norton
Retired Vice Admiral
U.S. Navy



Richard W. Smith
Chief Operating Officer International and Chief Executive Officer Airline
Federal Express Corporation



Marvin R. Ellison
Chairman, President and CEO
Lowe's Companies, Inc.



Frederick P. Perpall
CEO
The Beck Group



Raj Subramaniam
President and Chief Executive Officer
FedEx Corporation



Susan Patricia Griffith
President and CEO
The Progressive Corporation



Joshua Cooper Ramo
Chairman and CEO
Sornay, LLC



Paul S. Walsh
Executive Chairman
McLaren Group Limited

One vision, one team

Unified the FedEx Express, FedEx Ground, and FedEx Services segments as One FedEx

One FedEx enhances customer experience by:

- Streamlining the pickup and delivery experience
- Enabling faster decision making
- Unifying our world-class operations to become a fully integrated air-ground express network to meet evolving customer needs
- Increasing consistency in customer experiences

Network 2.0

Our multi-year effort to streamline how we pick up, transport, and deliver packages to make supply chains smarter for everyone.

Streamlines pickup and delivery, simplifies the customer experience

Reduces linehaul miles, improves speed and service

Consolidates sort facilities, reduces handoffs, and improves speed and service

Increases visibility and insights with common technology



Our portfolio of services

FedEx

The largest express transportation company in the world with integrated expedited, standard, and economy offerings for business and residential package shipping.

FedEx Office

Print and copy services, shipping pickup and delivery, and same-day courier service.

FedEx Logistics

Global transportation, trade, customs, and e-commerce solutions.

FedEx Dataworks

Data-driven solutions that optimize operations, digitize supply chains, and enable FedEx to move up the e-commerce value chain.



Federal Express

FedEx Express provides customers and businesses worldwide with a broad portfolio of transportation, e-commerce, and business services. We focus on making supply chains smarter for everyone by offering integrated business solutions using our flexible, efficient, and intelligent global network, covering more than 220 countries and territories.

>650
Airports

>450K
Employees

~ 700
Aircraft*

>175K
Motorized vehicles

~18M
Packages moved
(Avg. daily vol.)

20M
Pounds of freight moved
(Avg. daily vol.)

*Gross available aircraft includes parked

FedEx Office

FedEx Office makes shipping and printing convenient.

>2K
Locations

~11K
Employees

Services provided

- Pack and ship
- Copy and print
- Large-format printing
- Signs and graphics
- Returns drop-off location





FedEx Logistics

FedEx Logistics connects supply chains globally through a logistics solutions organization.

Includes

- Air and ocean cargo networks
- Customs brokerage and trade solutions

83
Countries and territories served

>8.5K
Employees

12.1M
Customs brokerage transactions in North America*

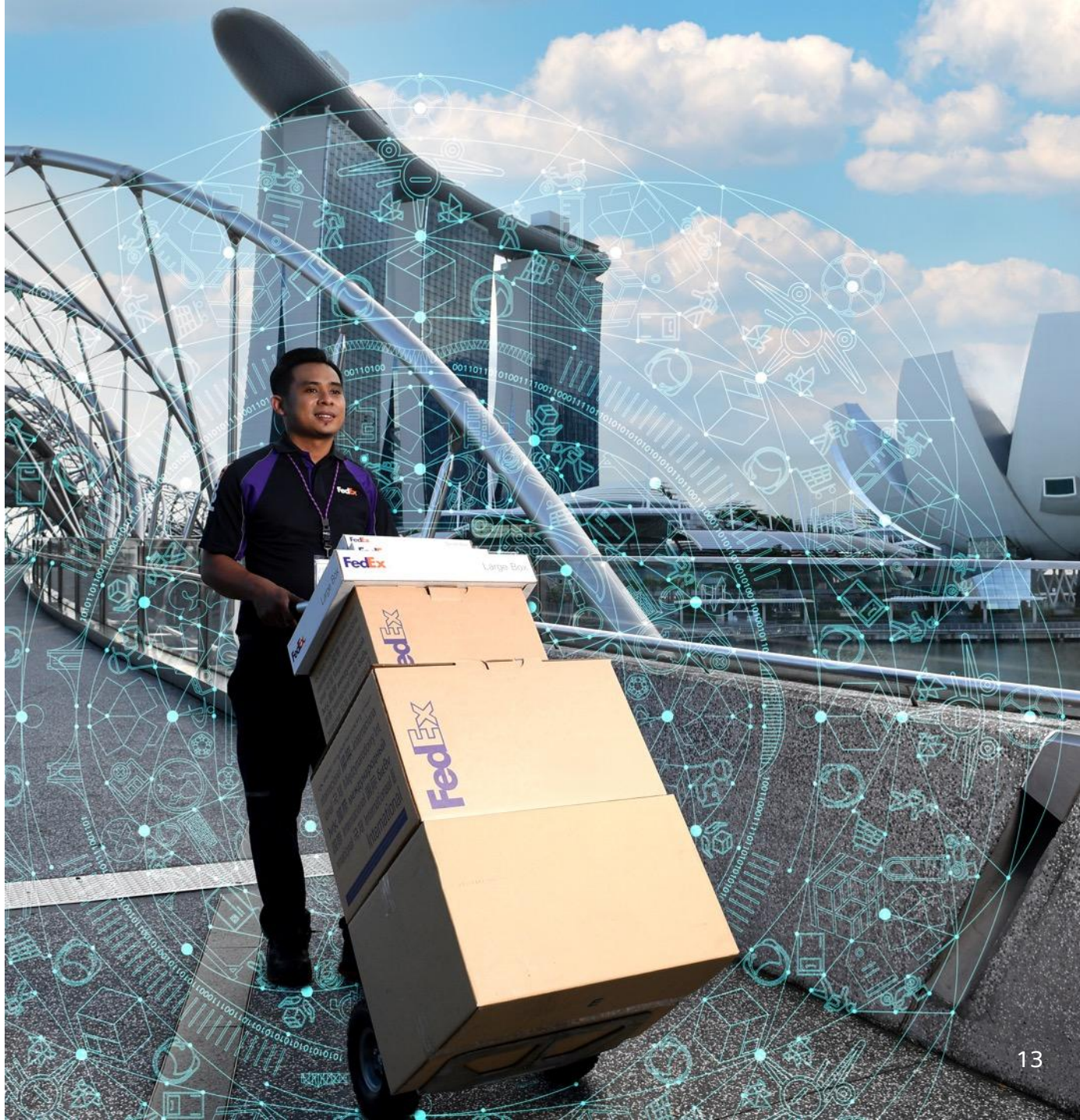
*For Q3 CY26 YTD

FedEx Dataworks

FedEx Dataworks is the intelligence engine for global value chains. As a high-growth, venture-style business, FedEx Dataworks turns the fragmented data exhaust of the global economy into a digital supply chain graph. This fuses physical and digital supply chain intelligence, moving businesses beyond reactive visibility to connected intelligence and coordinated execution. By combining unmatched real-world data with predictive insights, FedEx Dataworks empowers businesses with the decisive certainty to move forward, turning data into decisions that drive speed, confidence, and impact.

~ 150

Employees





High-value verticals

FedEx is the heartbeat of the industrial economy.

- Commercial strategy focuses on premium B2B and high-value B2C where customers value speed, precision, and reliability
- Key verticals include healthcare, automotive, aerospace, and data centers
- Verticals share similar needs with high-value, time-sensitive shipments that require our digital visibility, clearance expertise, and ability to move large, complex items





E-commerce

E-commerce has profoundly changed how consumers make purchases and is a fundamental part of retailing. We continue to explore innovative alternatives to help customers deliver.

Our services go beyond shipping

- Website and marketplace integration
- Flexible delivery options including weekends
- Picture Proof of Delivery (PPOD) and PPOD Attempt (PPODA), Map View and GPS POD *(available for shippers)*
- Nationwide network of retail locations
- FedEx Extra Hours at eligible retailers
- Customized, reliable packaging
- Simplified returns
- E-commerce education and marketing tools
- Access to international markets
- E-commerce fulfillment

Our retail footprint

We offer flexible solutions—from full-service printing, packing, shipping, and hold services at FedEx Office locations to convenient quick drop-off points.

Our ~45,000 locations for U.S. consumers include

- FedEx drop-off and pickup available in thousands of locations including Walgreens, Dollar General
- FedEx ShipSite at Office Depot / OfficeMax locations
- FedEx Ship Center® and FedEx Authorized ShipCenter® locations
- Thousands of FedEx® Drop Box locations



The next wave of technology & innovation

Predictive Delivery Estimates

Accurate pre-purchase delivery dates including precise delivery dates and time windows.

Integrated Visibility Portfolio

Unifies shipment tracking with granular data, fraud prevention, and reliable delivery.

FedEx Sustainability Insights

Compliant with GLEC framework and GHG Protocol, this tool provides customers with data and access to predictive modeling that can help them analyze and optimize carbon footprints.

FedEx Tracking+

A tracking engagement solution that delivers proactive, branded delivery updates and communications across customer channels, reducing inquiry volume, increasing transparency, and turning tracking moments into opportunities for loyalty and repeat purchase.

FedEx Returns+

A returns orchestration solution that guides customers through intelligent, branded return flows, preserving margin through exchanges and store credit, reducing support burden, and improving lifetime value.

FedEx Surround

FedEx Surround is a visibility platform that gives customers a single place to view and manage their most critical shipments. For shipments needing an added layer of care, Surround pairs visibility with proactive monitoring and hands-on intervention, helping customers anticipate disruptions and act on at-risk shipments before delays impact business.

Global Trade Navigator

A suite of digital tools and capabilities designed to help businesses navigate international shipping with greater confidence.

FedEx SameDay® Local

A same-day delivery solution that connects businesses to a range of local courier fleets through one rate structure and a single integration for dispatch, tracking, and monitoring, simplifying delivery across locations, reducing manual coordination, and getting time-sensitive shipments to consumers and businesses faster.

Sustainability

At FedEx, our purpose has always been to connect people and possibilities. From electrifying our vehicle fleet, investing in renewable energy, and building more efficient facilities, we are delivering on our promise to create a more sustainable network.

President and CEO of FedEx Corporation
Raj Subramaniam

Key steps to our goal of global carbon neutral operations by 2040:

- Vehicle electrification
- Sustainable fuels
- Fuel conservation and aircraft modernization
- Renewable energy
- Efficient facilities
- Natural carbon sequestration
- Sustainable customer solutions

Learn more at fedex.com/sustainability





FedEx Cares

At FedEx, we believe that we have a responsibility to deliver more than packages – we also deliver good in the world. FedEx Cares is how we carry out our responsibility to the communities where we live and operate. We do this through cash contributions, in-kind shipping, and team member volunteerism.

Strategic areas of focus

- Empowering entrepreneurs
- Advancing climate solutions
- Delivering for good
- Engaging people and communities

Learn more at fedexcares.com



Engaging people and communities

"Our commitment to providing equal opportunity has created a workforce that is as diverse as the world we serve. We actively foster a culture of inclusion and celebrate the unique contributions of individuals. We care about every employee, every customer, and community member and believe everyone should have access to opportunity. These values are core to who we are and how we operate."

President and CEO

Raj Subramaniam

FedEx is consistently named among the world's most valuable and admired brands

2026 Computerworld
"Best Places to Work in IT" For IT Professionals

2026 Forbes
One of "America's Best Companies"

2026 FORTUNE
No. 18 "World's Most Admired Companies"

2026 Fast Company
No. 12 in Logistics "Most Innovative Companies"

2026 USA Today
One of "50 Most Iconic American Brands"

2026 USA Today
One of "America's Best in Customer Service"

2026 Ethisphere
One of the "World's Most Ethical Companies"

2026 Handshake
"Early Talent Award" Excellence for Job Seekers

2026 Forbes FedEx Founder Fred Smith "One of America's 250 Greatest Innovators"

2026 ISO 56001:2024
LRQA Certified Innovation Mgmt. System Standards

2026 LinkedIn
"50 Best Employers to Grow Career in the U.S."

2026 Fast Company
No. 12 "Most Innovative Logistics Companies"

2026 CIO
"CIO 100 Award" in IT Innovation

2026 General Motors
"Supplier of the Year" Creativity Team of CCA

2026 Morning Consult
Top-13 "Most Trusted Brands" in Customer Trust

2026 FORTUNE "One of the 'Fortune AIQ 75' Companies Pioneering in AI"

2026 World Finance
"Most Sustainable Logistics & Supply Chains in N. America"

2025 Brand Finance Global 500 "World's Most Valuable & Strongest Brands"

2026 Brand Finance Global 500 "Top 100 Global Brands"

2026 Logistics Mgmt. Magazine "Quest for Quality Awards, #1 Surface Package Carriers, #2 Air Express Carriers"



Our culture values reflect who we are and empower us to deliver great results.

With one FedEx culture, we:

- Take care of each other
- Commit to do good
- Own outstanding
- Drive business results
- Create what's next

Our culture informs:

How we think and behave

People-Service-Profit (PSP) is the way we run our business.

How we work

Quality Driven Management (QDM) helps us do our best work and empowers continuous improvement. Learn more at fedex.com/QDM.

What we deliver

The Purple Promise, “I will make every FedEx experience outstanding,” brings PSP to life.





Frederick W. Smith

August 11, 1944 ⇨ June 21, 2025

Federal Express founder and long-time Chairman and CEO of FedEx Corporation, Fred Smith was a decorated Marine, husband, father, grandfather, and great-grandfather who conceived the idea of an integrated air-to-ground delivery system that transformed the shipping industry worldwide.

Under his leadership, FedEx evolved from a small startup into a multinational corporation that redefined global commerce. From trade policy to transportation and regulatory reform, Mr. Smith was a trusted voice on the world stage, always advocating for innovation, free enterprise, and the power of connection.

He was a devoted philanthropist, a champion of equal opportunity, and the driving force behind the FedEx People-Service-Profit (PSP) culture.
than 450,000 employees
On behalf of our more worldwide, FedEx remembers this man whose legacy will be felt for generations to come.

FedEx. Making Supply Chains Smarter for Everyone.

Certain statements herein may be considered forward-looking statements. Such statements are subject to risks, uncertainties, and other factors discussed in FedEx Corp.'s and its subsidiaries' press releases and FedEx Corp.'s filings with the Securities and Exchange Commission.