

Powering global connections

CORPORATE OVERVIEW Q4 FY25

Updated August 2025



Frederick W. Smith

August 11, 1944 ⇨ June 21, 2025

Federal Express founder and long-time Chairman and CEO of FedEx Corporation, Fred Smith was a decorated Marine, husband, father, grandfather, and great-grandfather who conceived the idea of an integrated air-to-ground delivery system that transformed the shipping industry worldwide.

Under his leadership, FedEx evolved from a small startup into a multinational corporation that redefined global commerce. From trade policy to transportation and regulatory reform, Mr. Smith was a trusted voice on the world stage, always advocating for innovation, free enterprise, and the power of connection.

He was a devoted philanthropist, a champion of equal opportunity, and the driving force behind the FedEx People-Service-Profit (PSP) culture.

On behalf of our 500,000 global team members, FedEx remembers this man whose legacy will be felt for generations to come.

Our mission

FedEx Corporation will provide high-value-added logistics, transportation, and related end-to-end business services through a fully integrated digital and physical network to ultimately yield superior financial returns for its shareowners. Safety will be the first consideration in all operations. Corporate activities will be conducted to the highest ethical and professional standards. Customer requirements will be met in the highest quality manner appropriate to each market segment served. FedEx will strive to develop mutually rewarding relationships with its team members, partners, and suppliers.



Strength in numbers



698

Aircraft

>220

Countries and
territories
served

>600M

Daily tracking
requests

>500K

Employees

~5K

Operating
facilities

>17M

Shipments per
business day
(avg. daily vol.)

>200K

Motorized vehicles

We connect people and possibilities around the world.



1973

FedEx begins operations

1977

FedEx successfully lobbies for unrestricted routes

1981

FedEx opens SuperHub in Memphis

1989

FedEx acquires Flying Tigers

1994

FedEx launches fedex.com and offers first package-status tracking

1998

FedEx acquires Caliber System, Inc.

2004

FedEx acquires Kinko's and Parcel Direct

2013

FedEx launches FedEx Delivery Manager®

2014

FedEx acquires Bongo International and GENCO

2016

FedEx acquires TNT Express



Our leadership



Raj Subramaniam
President and
Chief Executive
Officer
FedEx Corporation



Brie A. Carere
Executive Vice
President and Chief
Customer Officer
FedEx Corporation



Richard W. Smith
Chief Operating
Officer International
and Chief Executive
Officer Airline
Federal Express



Gina F. Adams
Executive Vice
President, General
Counsel and Secretary
FedEx Corporation



John W. Dietrich
Executive Vice
President and Chief
Financial Officer
FedEx Corporation



Tracy B. Brightman
Executive Vice
President and Chief
People Officer
FedEx Corporation



John A. Smith
Chief Operating
Officer
US and Canada
Federal Express

Board of directors



R. Brad Martin
Chairman of FedEx
Corporation,
Chairman RBM Venture
Company



Susan Patricia Griffith
President and CEO
The Progressive
Corporation



Joshua Cooper Ramo
Chairman and CEO
Sornay, LLC



Silvia Davila
Regional President,
Latin America,
Danone S.A.



Amy B. Lane
Former MD and Group
Leader, Global Retailing
Investment Banking Group
Merrill Lynch & Co., Inc.



Susan C. Schwab
Professor Emerita
University of Maryland
School of Public Policy



Marvin R. Ellison
Chairman, President
and CEO
Lowe's Companies,
Inc.



Nancy A. Norton
Retired Vice Admiral
U.S. Navy



Raj Subramaniam
President and CEO
FedEx Corporation



Stephen E. Gorman
Former CEO
Air Methods
Corporation



Frederick P. Perpall
CEO
The Beck Group



Paul S. Walsh
Executive Chairman
McLaren Group
Limited

One vision One team



- Brings FedEx Express, FedEx Ground, and FedEx Services together as one FedEx
 - Streamlines the pickup and delivery experience
 - Enables faster decision making
 - Unifies our world-class operations to become a fully integrated air-ground express network to meet evolving customer needs
 - Increases consistency in customer experiences



Network 2.0

Our multi-year effort to streamline how we pick up, transport, and deliver packages to make supply chains smarter for everyone



Streamlines pickup and delivery, simplifies the customer experience



Reduces linehaul miles, improves speed and service



Consolidates sort facilities, reduces handoffs, and improves speed and service



Increases visibility and insights with common technology

Our portfolio of services



The largest express transportation company in the world with integrated expedited, standard, and economy offerings for business and residential package shipping.



Priority and economy less-than-truckload (LTL) freight shipping.



Global transportation, trade, customs, and e-commerce solutions.



Warehousing, distribution, fulfillment, returns, recycling, and transportation management.



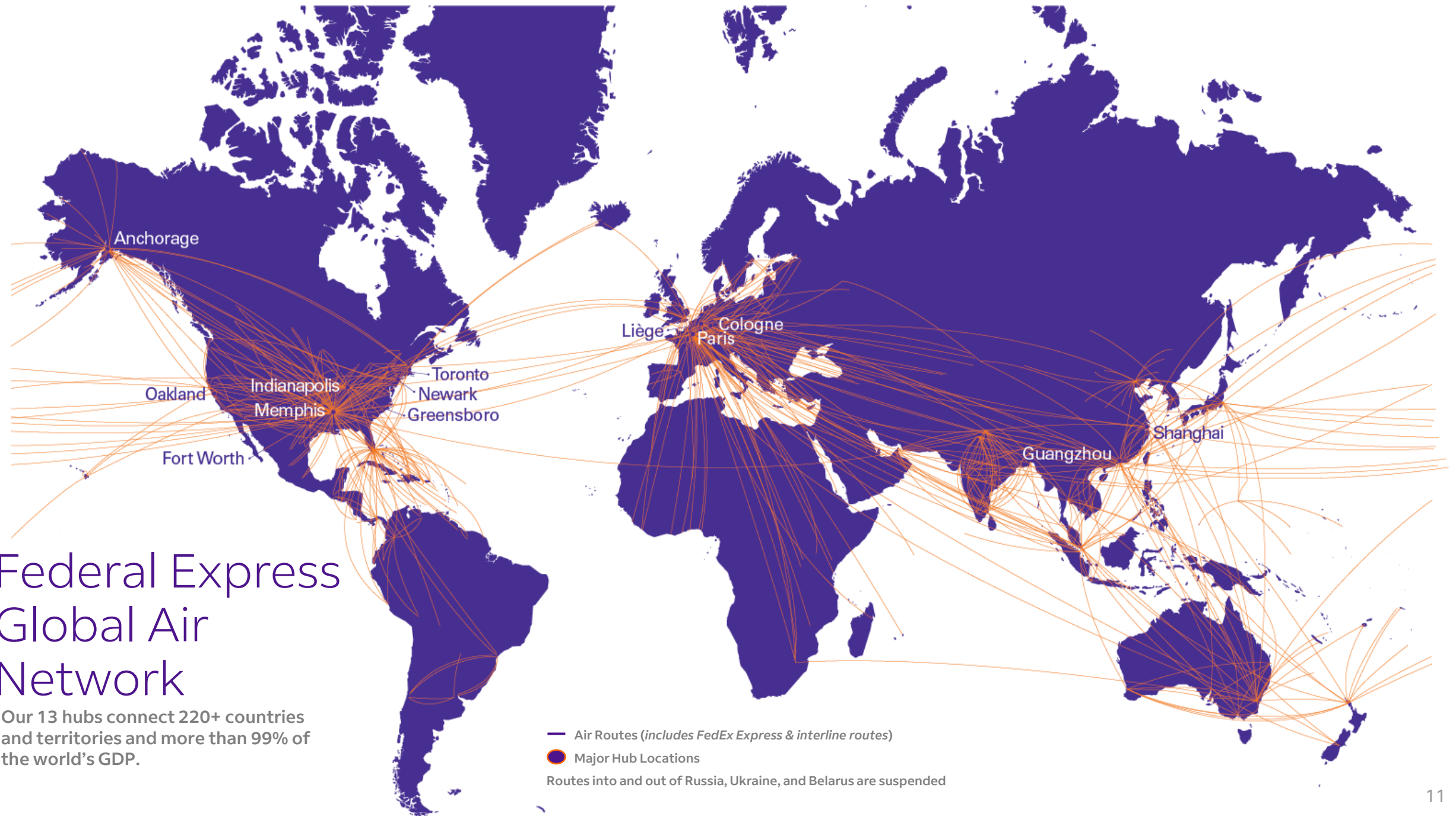
Print and copy services, shipping pickup and delivery, and same-day courier service.



Data-driven solutions that optimize operations, digitize supply chains, and enable FedEx to move up the e-commerce value chain.

Federal Express Global Air Network

Our 13 hubs connect 220+ countries and territories and more than 99% of the world's GDP.





Federal Express

FedEx provides customers and businesses worldwide with a broad portfolio of transportation, e-commerce, and business services. We focus on making supply chains smarter for everyone by offering integrated business solutions utilizing our flexible, efficient, and intelligent global network, covering more than 220 countries and territories.

>650
Airports

>440K
Employees

698
Aircraft*

>175K
Motorized vehicles

>17M
Packages moved
(Avg. daily vol.**)

>19M
Pounds of freight
moved
(Avg. daily vol.**)

*Gross available aircraft includes parked

**Avg. Daily Vol. information fiscal 2025

Numbers include legacy FedEx Express, FedEx Ground and FedEx Services statistics following the one FedEx consolidation



FedEx Freight

simplifies LTL shipping in the U.S., Canada, Mexico, Puerto Rico, and U.S. Virgin Islands.

~355

Facilities

>38K

Employees

>28K

Motorized vehicles

>90K

Shipments
(Avg. daily vol.*)

*Avg. Daily Vol. information for fiscal 2025



FedEx Logistics

connects supply chains globally through a logistics solutions organization.

- Air and Ocean Cargo Networks
- Customs Brokerage and Trade Solutions

35
Countries and
territories served

~6K
Employees

~2M
Customs brokerage
transactions in
North America*

*For fiscal 2025 YTD



FedEx Supply Chain

creates an optimized product ecosystem for business clients, leveraging innovative technology to meet the ever-changing needs of their customers.

- Warehousing
- Distribution
- Fulfillment
- Returns
- Recycling
- Transportation management

475M

returns processed
annually

~11.5K

employees

508K

direct to consumer
shipments daily

FedEx Office

makes shipping and printing convenient.

>2K

Locations

~12K

Employees

Services provided

- Pack and ship
- Copy and print
- Large-format printing
- Signs and graphics



FedEx Dataworks

applies the powerful data insights generated by the FedEx network to build digital solutions that optimize operations, digitize supply chains, and move up the ecommerce value chain.

>650

Employees

FedEx and e-commerce

E-commerce has profoundly changed how consumers make purchases and is a fundamental part of retailing. We continue to explore innovative alternatives to help customers deliver.

Our services go beyond shipping

- Website and marketplace integration
- Flexible delivery options including weekends
- Picture Proof of Delivery (PPOD) and PPOD Attempt (PPODA), Map View and GPS POD (*available for shippers*)
- Nationwide network of retail locations
- FedEx Extra Hours at eligible retailers
- Customized, reliable packaging
- Simplified returns
- E-commerce education and marketing tools
- Access to international markets
- E-commerce fulfillment
- Seamless online shopping experience with ShopRunner



Our retail footprint

We offer a range of options, from full-service printing, pack and ship, and hold services at FedEx Office locations, to quick drop-off points.

Our nearly 50,000 locations for U.S. consumers include

- FedEx drop-off and pickup available in thousands of locations including Walgreens, and Dollar General
- FedEx ShipSite at Office Depot / OfficeMax locations
- FedEx Ship Center® and FedEx Authorized ShipCenter® locations
- Thousands of FedEx® Drop Box locations



The next wave of technology & innovation

- **Predictive Delivery Estimates**

Accurate pre-purchase delivery dates including precise delivery dates and time windows.

- **Branded Order Tracking**

Provides customized notifications, tracking, and branding.

- **Branded Returns**

Streamlines returns with a branded page, transparent notifications, and flexible return options.

- **Integrated Visibility Portfolio**

Unifies shipment tracking with granular data, fraud prevention, and reliable delivery.

- **FedEx Sustainability Insights**

Compliant with GLEC framework and GHG Protocol, this tool provides customers with data and access to predictive modeling that can help them analyze and optimize carbon footprints.

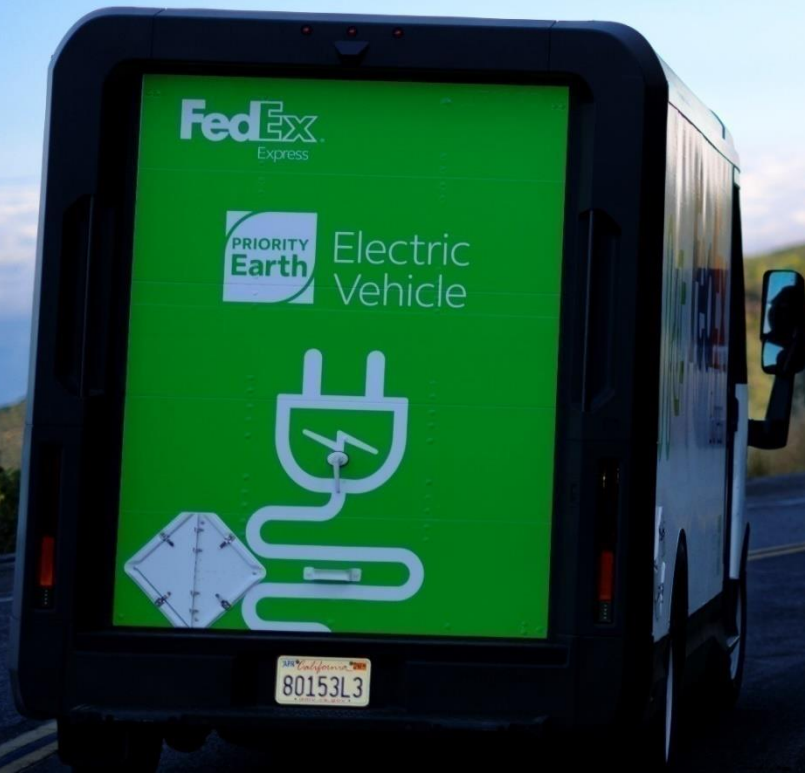
- **ShopRunner**

Directs traffic to a brand's site and offers fast, free shipping, connecting merchants to loyal shoppers.

Priority Earth

“We have a responsibility to take bold action in addressing climate challenges. This goal builds on our longstanding commitment to sustainability throughout our operations, while at the same time investing in long-term, transformational solutions for FedEx and our entire industry.”

*Federal Express founder and long-time Chairman and CEO of FedEx Corporation
Frederick W. Smith*



Sustainability | Key steps to our goal of global carbon neutral operations by 2040:

Vehicle Electrification



Sustainable Fuels



Fuel Conservation and Aircraft Modernization



Natural Carbon Sequestration



Efficient Facilities



Sustainable Customer Solutions



Learn more at [fedex.com/sustainability](https://www.fedex.com/sustainability)

FedEx Cares – Our commitment to make the world a better place

- At FedEx, we believe that we have a responsibility to deliver more than packages – we also deliver good in the world. FedEx Cares is how we carry out our responsibility to the communities where we live and operate. We do this through cash contributions, in-kind shipping, and team member volunteerism.
- Strategic Areas of Focus
 - Empowering entrepreneurs
 - Advancing climate solutions
 - Delivering for good
 - Engaging people & communities

Learn more at fedexcares.com



Engaging people and communities

"Our commitment to providing equal opportunity has created a workforce that is as diverse as the world we serve. We actively foster a culture of inclusion and celebrate the unique contributions of individuals. We care about every employee, every customer, and community member and believe everyone should have access to opportunity. These values are core to who we are and how we operate."

-President and CEO Raj Subramaniam



FedEx is consistently named among the world's most valuable and admired brands.

2025 & 2024 Ethisphere
One of the “World’s Most Ethical Companies”

2025 & 2024 FORTUNE
No. 20 & 17 “World’s Most Admired Companies”

2025 Forbes
America’s Best Employers

2025 Insider Monkey
TOP 10 Industrial Stocks to Invest in Now

2025 & 2024 Kantar Brandz
One of the “Most Valuable Global Brands”

2025 USA Today
One of America’s Best in Customer Service

2024 Morning Consult
One of the “Most Trusted Brands”

2024 Axios Harris Poll 100
Best Reputation “The 100 Most Visible Companies in U.S.”

2024 Brand Finance
Brandirectory “Top 100 Global Brands”

2024 Computerworld
“Best Places to Work in IT” For IT Professionals

2024 CIO Magazine
CIO “Top 100” Technology & Innovation

2024 Interbrand
One of the “Best Global Brands”

2024 Brand Finance
No. 2 “Top 10 Most Valuable Logistics Brands”

2024 Brand Finance
No. 2 “Top 10 Logistics Brands Sustainability Value”

2024 Brand Finance
No. 9 “Top 10 Strongest Logistics Brands”

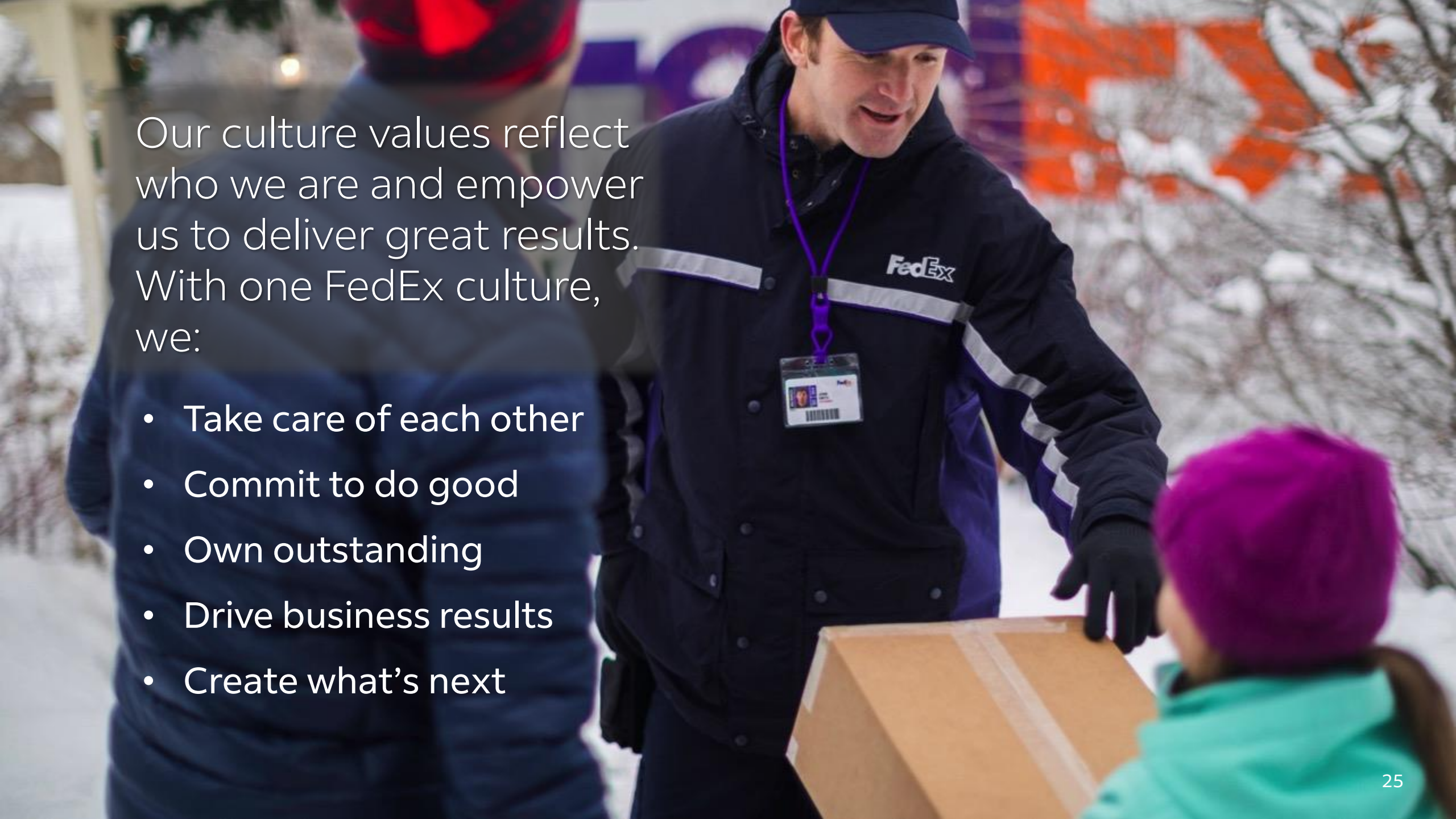
2024 ISO 9001 Global Certification
LRQA Certified - Worlds Most Recognized Quality Mgmt. Standards

2024 Women in Trucking Assoc.
“Top Company for Women to Work in Transportation”

2024 Brand Finance
Brandirectory
“Top 100 Global Brands”

2024 Women’s Choice Awards
“Best Companies to Work For”

2024 Transport Topics
#2 “Top 500 For-Hire Carriers”



Our culture values reflect who we are and empower us to deliver great results. With one FedEx culture, we:

- Take care of each other
- Commit to do good
- Own outstanding
- Drive business results
- Create what's next

Our culture informs

How we think and behave

People-Service-Profit (PSP)
is the way we run our business.

How we work

Quality Driven Management (QDM) helps us
do our best work and empowers continuous
improvement. Learn more at
fedex.com/QDM.

What we deliver

The Purple Promise, “I will make every
FedEx experience outstanding,”
brings PSP to life.





FedEx. Making Supply Chains Smarter for Everyone.

Certain statements herein may be considered forward-looking statements. Such statements are subject to risks, uncertainties, and other factors discussed in FedEx Corp.'s and its subsidiaries' press releases and FedEx Corp.'s filings with the Securities and Exchange Commission.