



Powering global connections

CORPORATE OVERVIEW

Updated September 2024

Our mission

FedEx Corporation will produce superior financial returns for its shareowners by providing high-value-added logistics, transportation, and related business services through focused operating companies. Customer requirements will be met in the highest quality manner appropriate to each market segment served. FedEx will strive to develop mutually rewarding relationships with its team members, partners, and suppliers. Safety will be the first consideration in all operations. Corporate activities will be conducted to the highest ethical and professional standards.



Strength in numbers



698

Aircraft

>220

Countries and
territories
served

>500M

Daily tracking
requests

>500K

Employees

~5K

Operating
facilities

>16M

Shipments per
business day
(avg. daily vol.)

>200K

Motorized vehicles

We connect people and
possibilities around the
world.



1973

FedEx begins operations

1977

FedEx successfully lobbies for unrestricted routes

1981

FedEx opens SuperHub in Memphis

1989

FedEx acquires Flying Tigers

1994

FedEx launches fedex.com and offers first package-status tracking

1998

FedEx acquires Caliber System, Inc.

2004

FedEx acquires Kinko's and Parcel Direct

2013

FedEx launches FedEx Delivery Manager®

2014

FedEx acquires Bongo International and GENCO

2016

FedEx acquires TNT Express



One vision One team



- Brings FedEx Express, FedEx Ground, and FedEx Services together as one FedEx
- Improves how we deliver for our customers
 - Enables faster decision making
 - Unifies our world-class operations to become a fully integrated air-ground express network to meet continuously evolving customer needs
 - Increases consistency in customer experiences



Network 2.0

Our multi-year effort to streamline how we pick up, transport and deliver packages



Streamlines pickup and delivery, simplifies the customer experience



Reduces linehaul miles, improves speed and service



Consolidates sort facilities, reduces handoffs, and improves speed and service



Increases visibility and insights with common technology

Our leadership



Frederick W. Smith
Founder, Executive
Chairman of FedEx
Corporation



Tracy Brightman
Executive Vice
President and Chief
People Officer
FedEx Corporation



Sriram Krishnasamy
Executive Vice President
and Chief Digital and
Information Officer and
Chief Transformation
Officer FedEx
Corporation and CEO
FedEx Dataworks



Raj Subramaniam
President and
Chief Executive
Officer
FedEx Corporation



Brie Carere
Executive Vice
President and Chief
Customer Officer
FedEx Corporation



John A. Smith
Chief Operating
Officer
US and Canada
Federal Express



Gina F. Adams
Executive Vice
President, General
Counsel and Secretary
FedEx Corporation



John W. Dietrich
Executive Vice
President and Chief
Financial Officer
FedEx Corporation



Richard W. Smith
Chief Operating
Officer International
and Chief Executive
Officer Airline
Federal Express

Board of directors



Frederick W. Smith
Founder, Executive
Chairman of FedEx
Corporation



Raj Subramaniam
President and CEO
FedEx Corporation



Joshua Cooper Ramo
Chairman and CEO
Sornay, LLC



Susan C. Schwab
Professor Emerita
University of Maryland
School of Public Policy



Stephen E. Gorman
Former CEO
Air Methods
Corporation



Fred Perpall
CEO
The Beck Group



Paul S. Walsh
Executive Chairman
McLaren Group
Limited



Silvia Davila
Regional President,
Latin America,
Danone S.A.



Nancy A. Norton
Retired Vice Admiral
U.S. Navy



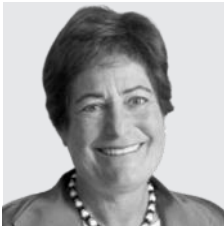
Marvin R. Ellison
Chairman, President
and CEO
Lowe's Companies,
Inc.



Susan Patricia Griffith
President and CEO
The Progressive
Corporation



David P. Steiner
Former CEO
Waste Management,
Inc.



Amy B. Lane
Former MD and Group
Leader, Global Retailing
Investment Banking Group
Merrill Lynch & Co., Inc.



R. Brad Martin
Chairman
RBM Venture Company

Our portfolio of services



The largest express transportation company in the world with integrated expedited, standard, and economy offerings for business and residential package shipping.



Priority and economy less-than-truckload (LTL) freight shipping.



Global transportation, trade, customs, and e-commerce solutions.



Warehousing, distribution, fulfillment, returns, recycling, and transportation management



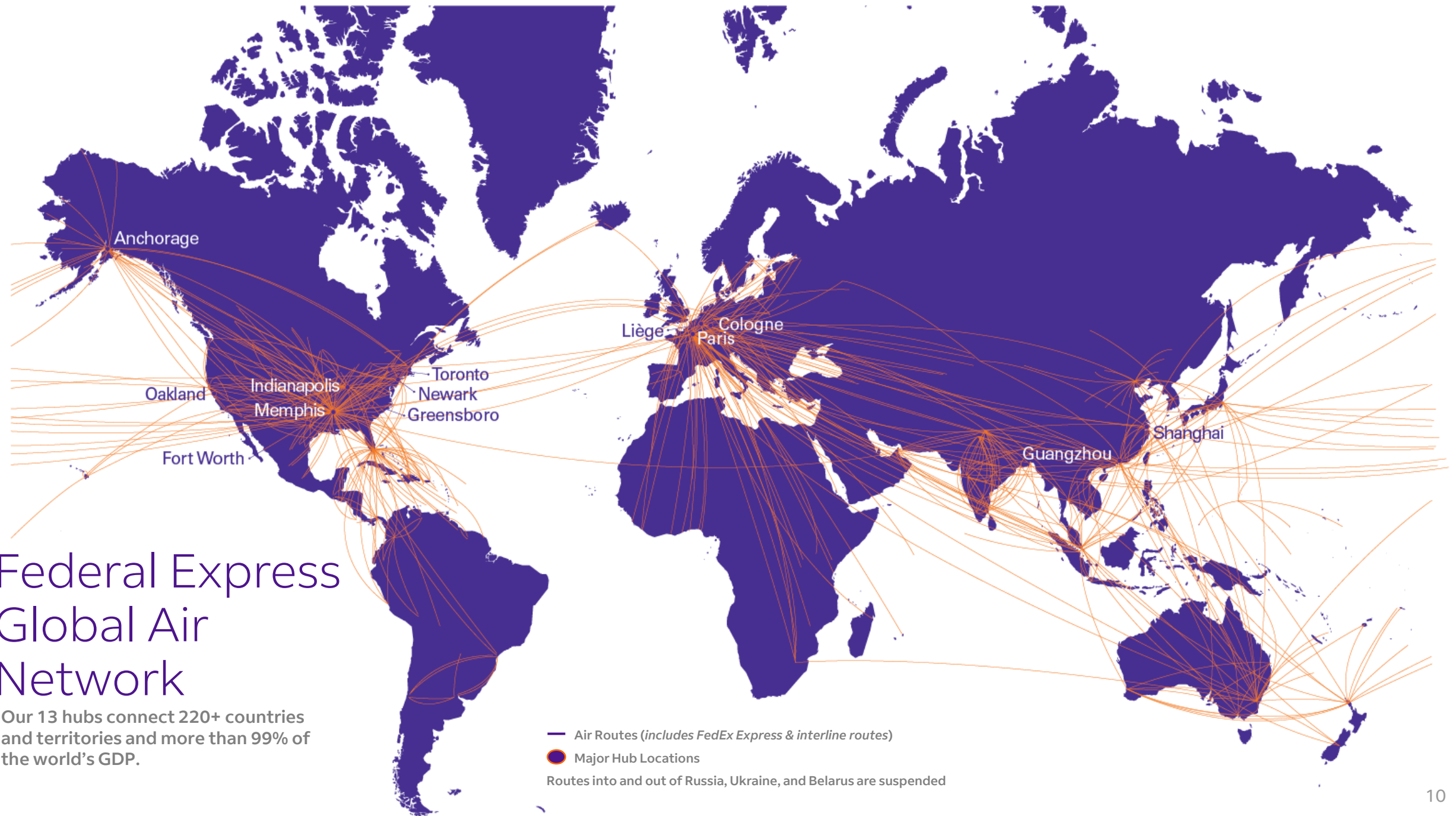
Print and copy services, shipping pickup and delivery, and same-day courier service.



Data-driven solutions that optimize operations, digitize supply chains, and enable FedEx to move up the e-commerce value chain.

Federal Express Global Air Network

Our 13 hubs connect 220+ countries and territories and more than 99% of the world's GDP.





Federal Express

FedEx provides customers and businesses worldwide with a broad portfolio of transportation, e-commerce, and business services. We focus on making supply chains smarter for everyone by offering integrated business solutions utilizing our flexible, efficient, and intelligent global network, covering more than 220 countries and territories.

>650
Airports

>430K
Employees

698
Aircraft*

>175K
Motorized vehicles

>16M
Packages moved
(Avg. daily vol.**)

>20M
Pounds of freight
moved
(Avg. daily vol.**)

*Gross available aircraft includes parked

**Avg. Daily Vol. information for first quarter fiscal 2025

Numbers include legacy FedEx Express, FedEx Ground and FedEx Services statistics following the one FedEx consolidation



FedEx Freight

simplifies LTL shipping in the U.S., Canada, Mexico, Puerto Rico, and U.S. Virgin Islands.

~360

Facilities

~ 40K

Employees

~30K

Motorized vehicles

~ 92K

Shipments
(Avg. daily vol.*)

*Avg. Daily Vol. information for first quarter fiscal 2025



FedEx Logistics

connects supply chains globally through a logistics solutions organization.

- Air and Ocean Cargo Networks
- Customs Brokerage and Trade Solutions

34
Countries and
territories served

>5.6K
Employees

>1.6M
Customs brokerage
transactions
annually in North America*

*For fiscal 2025



FedEx Supply Chain

creates an optimized product ecosystem for business clients, leveraging innovative technology to meet the ever-changing needs of their customers.

- Warehousing
- Distribution
- Fulfillment
- Returns
- Recycling
- Transportation management

475M
returns processed
annually

>12.5K
employees

508K
direct to consumer
shipments daily

FedEx Office

makes shipping and printing convenient.

>2K

Locations

>12K

Employees

Services provided

- Pack and ship
- Copy and print
- Large-format printing
- Signs and graphics





FedEx Dataworks

applies the powerful data insights generated by the FedEx network to build digital solutions that optimize operations, digitize supply chains, and move up the ecommerce value chain.

>600

Employees

FedEx and e-commerce

E-commerce is a fundamental part of retailing today and has profoundly changed how consumers make purchases. We continue to explore innovative alternatives to help customers deliver.

Our services go beyond shipping

- Website and marketplace integration
- Flexible delivery options including weekends
- Picture Proof of Delivery (PPOD)
- Nationwide network of retail locations
- FedEx Extra Hours at eligible retailers
- Customized, reliable packaging
- Simplified returns
- E-commerce education and marketing tools
- Access to international markets
- E-commerce fulfillment
- Seamless online shopping experience with ShopRunner



Our retail footprint

We offer a range of options, from full-service printing, pack and ship, and hold services at FedEx Office locations, to quick drop-off points.

Our 50,000+ locations for U.S. consumers include

- FedEx drop-off and pickup available in thousands of locations including Walgreens, Dollar General, and Albertsons
- FedEx ShipSite at Office Depot / OfficeMax locations
- FedEx Ship Center® and FedEx Authorized ShipCenter® locations
- Thousands of FedEx® Drop Box locations



A blue industrial robotic arm is shown in a factory setting, holding a cluster of seven green, gear-like nozzles. The background features a metal grid and industrial structures.

The next wave of technology & innovation

- Robotics
- Blockchain
- Drones
- Automation
- Multi-year collaboration with Microsoft

Priority Earth

“We have a responsibility to take bold action in addressing climate challenges. This goal builds on our longstanding commitment to sustainability throughout our operations, while at the same time investing in long-term, transformational solutions for FedEx and our entire industry.”

Founder and Executive Chairman Frederick W. Smith



Sustainability | Key steps to our goal of global carbon neutral operations by 2040:

Vehicle Electrification



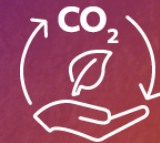
Sustainable Fuels



Fuel Conservation and Aircraft Modernization



Natural Carbon Sequestration



Efficient Facilities



Sustainable Customer Solutions



Learn more at [fedex.com/sustainability](https://www.fedex.com/sustainability)

FedEx Cares – Our commitment to make the world a better place

- At FedEx, we believe that we have a responsibility to deliver more than packages – we also deliver good in the world. FedEx Cares is how we carry out our responsibility to the communities where we live and operate. We do this through cash contributions, in-kind shipping, and team member volunteerism.
- Strategic Areas of Focus
 - Global entrepreneurship
 - Sustainable logistics
 - Delivering for good
 - Diversity, equity, inclusion & opportunity

Learn more at fedexcares.com



Diversity, Equity, Inclusion and Opportunity

"At FedEx, our workforce is as diverse as the world we serve, and we believe diversity translates to strength. Embracing diversity, equity, inclusion and opportunity is not just the right thing to do; we also have proven that it fosters innovation and makes us a more competitive company. We actively foster a culture of acceptance and celebrate the unique contributions of individuals. We care about every employee, every customer, and community member and believe everyone should have access to opportunity. These values are core to who we are and how we operate."

-President and CEO Raj Subramaniam



FedEx is consistently named among the world's most valuable and admired brands.

2024 Ethisphere

One of the “World’s Most Ethical Companies”

2024 FORTUNE

No. 17 “World’s Most Admired Companies”

2024 Women’s Choice

Awards “Best Companies to Work For”

2024 FreightWaves

Freight –Tech 25 Innovation & Disruption in the Industry

2024 Axios Harris Poll 100

Best Reputation “The 100 Most Visible Companies in U.S.”

2024 Morning Consult

One of the “Most Trusted Brands”

2024 Transport Topics

#2 “Top 500 For-Hire Carriers”

2024 Kantar Brandz

One of the “Most Valuable Global Brands”

2024 Brand Finance

Brandirectory “Top 100 Global Brands”

2024 Computerworld

“Best Places to Work in IT” For IT Professionals

2024 CIO Magazine

CIO “Top 100” Technology & Innovation

2024 Brand Finance

One of the “Most Valuable Brands”

2023 Forbes

One of “Americas Best Large Employers”

2023 Interbrand

One of the “Best Global Brands”

2023 Forbes

One of the “World’s Best Employers”

2023 Ethisphere

One of the “World’s Most Ethical Companies”

2023 Black Enterprise

“Best Companies for Diversity, Equity & Inclusion”

2023 Insider Monkey

“Top Five Most Desirable Companies to Work For ”

2023 FORTUNE

One of the “Blue Ribbon Companies”

2023 Military Times

“Best for Vets: Employers”



Our PSP culture values reflect who we are and empower us to deliver great results. With one FedEx culture, we:

- Take care of each other
- Commit to do good
- Own outstanding
- Drive business results
- Create what's next

Our culture informs

How we think and behave

People-Service-Profit (PSP)
is the way we run our business.

How we work

Quality Driven Management (QDM) helps us
do our best work and empowers continuous
improvement. Learn more at
fedex.com/QDM.

What we deliver

The Purple Promise, “I will make every
FedEx experience outstanding,”
brings PSP to life.





FedEx. Where now meets next.

Certain statements herein may be considered forward-looking statements. Such statements are subject to risks, uncertainties, and other factors discussed in FedEx Corp.'s and its subsidiaries' press releases and FedEx Corp.'s filings with the Securities and Exchange Commission.